

ANNUAL REPORT

2
0
2
2



Shalom
HEALTH CARE CENTER

YOUR PATIENT-CENTERED
MEDICAL HOME

WWW.SHALOMHEALTHCENTER.ORG

LETTER FROM CEO



It is my pleasure to provide Shalom Health Care Center's ("Shalom") 2022 Annual Report. I am very proud of the many dedicated Shalom employees, volunteers, and community partners who work diligently and tirelessly to serve our thousands of valued patients.

At Shalom, we work closely with our patients to provide them the personalized care and attention they need and deserve. We want to be their medical home, where they can build a relationship with their health care provider and access affordable care for themselves and their families.

From an organizational perspective, Shalom continues to grow and provide care for more patients each year. Providing care to all these additional patients requires additional staff. So as Shalom's patient population has grown, so has its staff.

This annual report details some of our significant achievements in 2022 and provides a summary of Shalom's financial health. I hope you will appreciate the opportunity to review some of Shalom's new programs. I thank you for your ongoing support of who we are and what we do.

Together, we're building a healthier Indianapolis!

A handwritten signature in blue ink, appearing to read "Leonardo R. Ortega". The signature is stylized and includes a colon at the end.

Leonardo R. Ortega, M.D., M.P.H.
President / CEO

SHALOM TEAM

BOARD OF DIRECTORS

As a not-for-profit organization, Shalom has an established governing body – the Board of Directors. The Board is made up of active and diverse community volunteers who are dedicated to overseeing the development of our mission, vision, and values. As a federally qualified health center, Shalom’s board is consumer driven – that is, at least 50% plus one, of the Board of Directors are consumers of Shalom services.

Luciia Rapier

Cesar Roman

Dennis Stover

Freida Thompson

Arielle Zerger

Hans Bernabé

Kendrea Derrick

Virna Diaz

Cristian Guandique

Eugina Long



SENIOR MANAGEMENT

Leonardo Ortega, M.D., M.P.H., President/CEO

Margarita Wiersema, M.D., Chief Medical Officer

Andy Niño, Chief Financial Officer

Mimi Beresky, Chief Operating Officer

Donna Vaughan, DBH, LMHC, Chief Behavioral Health Officer

Teresa Driskell, MSN, FNP-BC, Chief Nursing Officer

Staci Walters, MPH, Chief Quality and Compliance Officer

Morella Dominguez, Chief Marketing and Development Officer

Fred Milch, Chief Information Officer

TAKING A LOOK BACK

2022 YEAR IN REVIEW

As we reflect on the year 2022, we celebrate the strides Shalom has made in advancing healthcare services, fostering community engagement, and achieving meaningful outcomes. The highlight of our commitment to public health was the highly successful Dr. Danneé Neal Back-To-School Health Fair. During the 14th annual event, we showcased our dedication to the health and well-being of our community by providing attendees with access to a wide range of free health screenings and resources, collaborating with over 150 community partners to ensure the vast needs of our community are met.

Shalom's 4th Annual Golf Outing was also a resounding success, bringing together key partners, stakeholders, and golf enthusiasts for a day of camaraderie on the green. This

milestone event not only celebrated years of fostering connections but also underscored our commitment to building lasting relationships beyond the confines of the traditional healthcare setting. The annual golf outing has become a symbol of Shalom's dedication to community engagement, aligning our values with the spirit of collaboration and shared experiences.

One of the most significant milestones of the year was the substantial increase in the number of patients served by Shalom. This growth is a testament to our unwavering commitment to providing high-quality healthcare services to those most in need. As the demand for our services continues to rise, Shalom remains steadfast in its mission to deliver affordable and accessible care to our expanding patient base. The increase in total patients underscores the trust and confidence placed in Shalom by the community we serve, reinforcing our position as the leading health care provider dedicated to making a positive impact on the lives of those we serve.

FACEBOOK

Page Reach - 84,446

Impressions - 61,870

New Followers - 100

INSTAGRAM

Page Reach - 10,940

Impressions - 8,873

New Followers - 118

TWITTER

Page Reach - 748

Impressions - 10,940

New Followers - 10

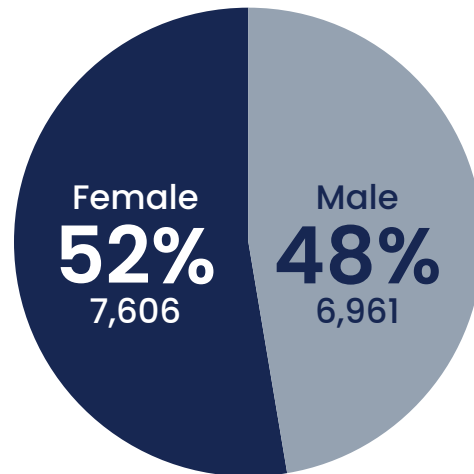


DEMOGRAPHICS

TOTAL



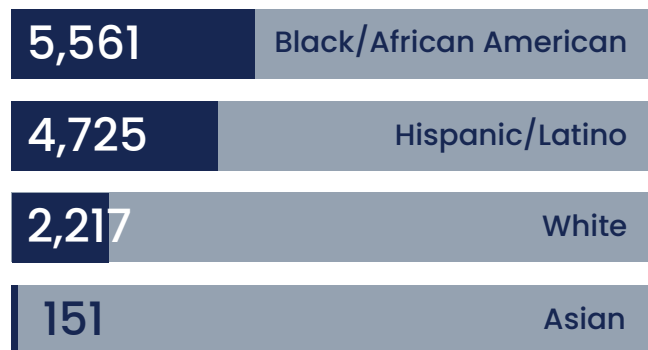
SEX ASSIGNED AT BIRTH



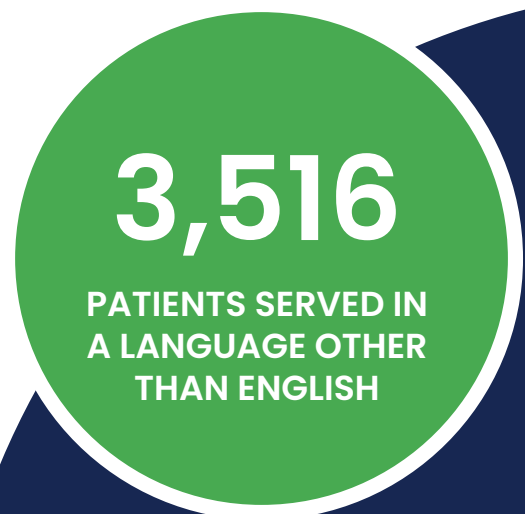
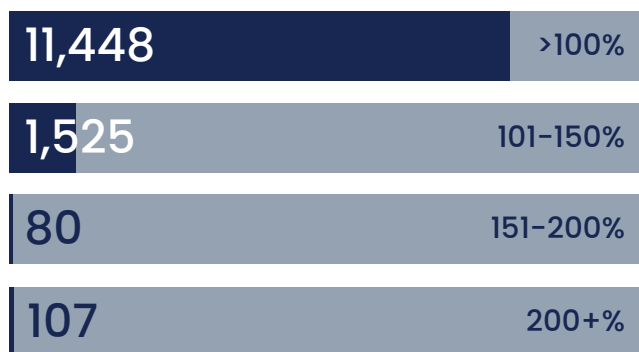
AGE



RACE / ETHNICITY



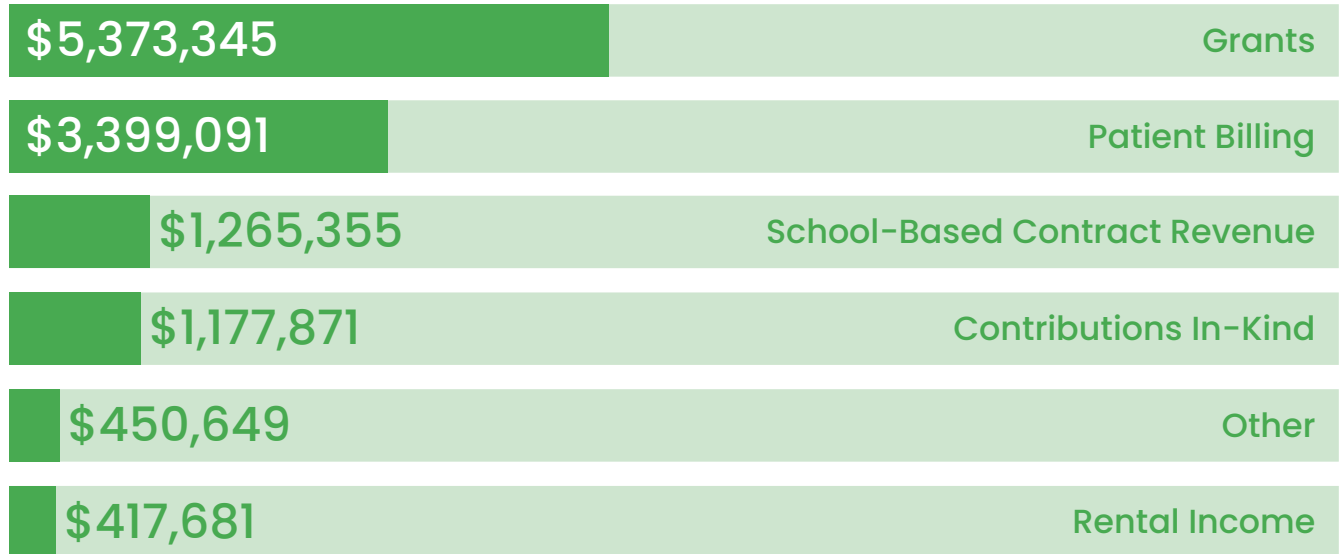
POVERTY LEVEL



FINANCIALS

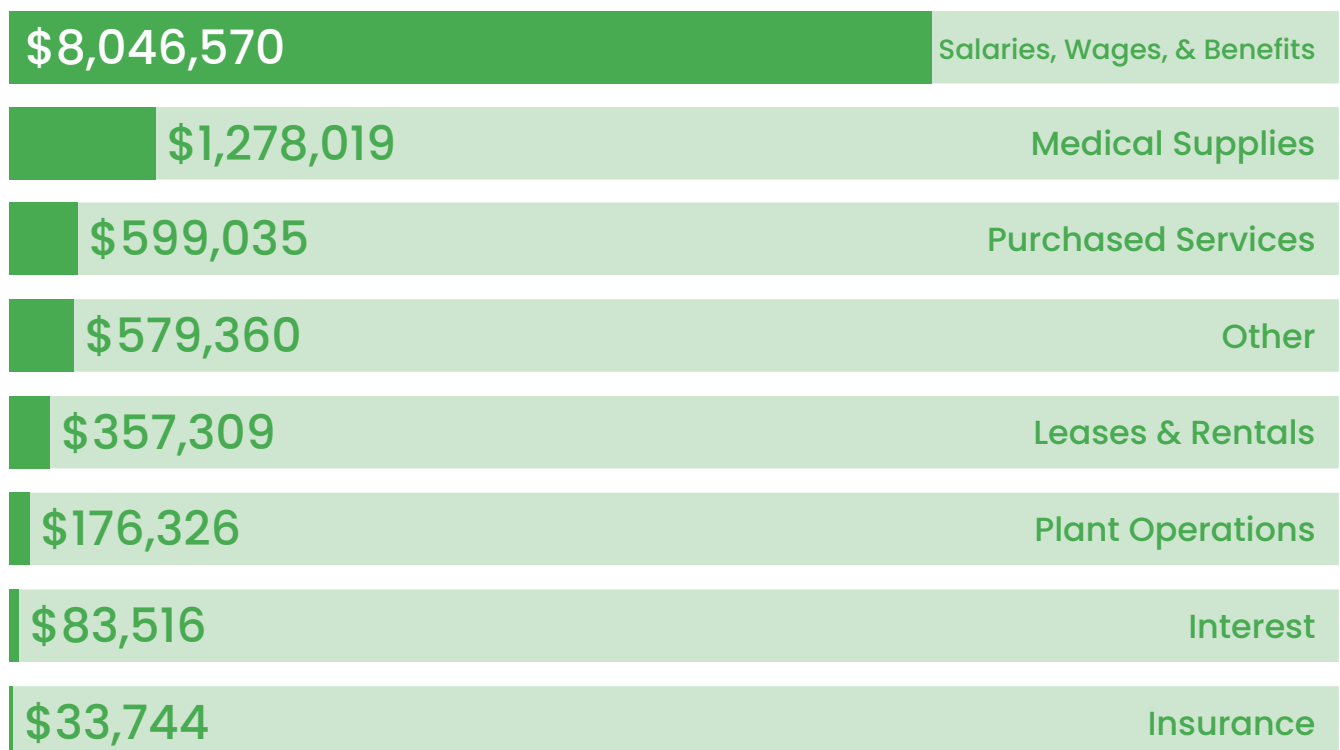
\$11,911,192

REVENUE & SUPPORT



\$11,594,135

TOTAL EXPENSES



SHALOM SUPPORTERS

THANK YOU

Shalom Health Care Center expresses its deepest gratitude to all its supporters. Their unwavering generosity and commitment have been instrumental in enabling the us to deliver vital health services to those in need. Through donations, volunteer efforts, and raising awareness, these supporters have made an immeasurable impact on countless lives in the community. Their ongoing dedication empowers Shalom to continue its mission of providing quality health care that is patient-centered, affordable, and accessible for all in our community. We extend heartfelt thanks to each supporter for their invaluable contributions in building a healthier Indianapolis.

- American Heart Association
- Anthem Medicaid
- Avita Pharmacy
- Butler University
- CareSource
- Doge Enterprises, Inc
- Eskenazi Health
- Health and Hospital Corporation of Marion County
- Health Resources and Services Administration – Bureau of Primary Health Care
- Humana
- Indiana Breast Cancer Awareness Trust
- Indiana Department of Health
- Indiana Donor Network
- Indiana Latino Expo
- Indiana Minority Health Coalition
- Indianapolis Public Schools
- Managed Health Services
- Marion County Public Health Department
- MDwise
- Medical College of Wisconsin – National Institutes of Health
- Midwest Landscaping
- Morales Group
- Priority Press
- Speedway School District
- The Health Foundation of Greater Indianapolis
- U.S. Department of Health and Human Services
- Villarrubia & Rosenberger, P.C.
- W/Purpose



28+
SHINING
SUPPORTERS



**THANK YOU
FOR ANOTHER
GREAT YEAR!**



Shalom Health Care Center, Inc. ("Shalom") receives federal funding from the Department of Health and Human Services ("HHS") and has federal Public Health Service ("PHS") deemed status with respect to certain health or health-related claims, including medical malpractice claims, for itself and its covered individuals.

Shalom's primary care sites are supported by the Health Resources and Services Administration ("HRSA") of the U.S. Department of Health and Human Services ("HHS") under grant number H80CS00880 – Community Health Center Programs and 15% financed with nongovernmental sources. This information is provided by Shalom Health Care Center, Inc. It should not be construed as the official position or policy of, nor should any endorsements be inferred by HRSA, HHS or the U.S. Government."

